**General rules**

With an EHIC you will receive the necessary medical assistance in the Czech Republic. The doctor who provides the assistance is the one who decides which service is necessary for you. They take into account your state of health and the planned duration of your stay in the Czech Republic. When your health is in danger, you are entitled to the same services in the Czech public health service as Czech citizens – and on the same terms.

**How to receive treatment**

If you need medical assistance, take your EHIC, identity card or passport with you and go to the nearest health facility. These facilities have a contract with the health insurance fund (*zdravotna pojišťovna*). You can find a list of such facilities at your local health insurance fund or on the website.

The doctor will issue you with a certificate (*Potvrzení o nároku*). You must tell them the expected duration of your stay in the Czech Republic and sign a declaration that the stay is not connected with planned treatment.

A consultant may give you a referral for hospital treatment. Keep it – you will need it during the hospital admission. In an emergency, you can go to hospital without a referral or call the emergency number: 112.

**What you have to pay for**

In the Czech Republic, you have to pay for certain services, although they are free in Poland. They are then not reimbursed by the Polish National Health Fund. Appointments with consultants are free of charge. Here are examples of paid services in the Czech Republic and their estimated costs:

* **dental treatment** – standard treatment is free of charge, but you have to pay partially for services and materials above standard, and you have to pay a fee of CZK 90 for emergency treatment,
* **treatment at a hospital emergency department** – CZK 90,
* **mountain rescue**,
* **paying for medicines** – you pay the full or part cost of medicines. If the annual co-payment for medicines amounts to CZK 5 000 or, in the case of children and young people up to 18 years of age and pensioners, CZK 2 500, the health insurance fund reimburses the excess amount paid by the patient. It has 60 days to do so, calculated following the quarter in which the limit was exceeded.

Sanitary transport within the Czech Republic is free of charge. Return transport to Poland is fully paid for by the patient.

**Does the EHIC cover treatment for coronavirus?**

In the Czech Republic, if you get COVID‑19, you will receive assistance on the same terms as Czech citizens. However, you will have to cover the costs of ambulance transport to Poland on your own.

**How to get a prescription**

If you need a prescription for reimbursable medicines, go to any doctor.

**Can you be reimbursed for private treatment?**

All costs for medical treatment in Czech facilities outside the public health system are covered by the patient. However, they may claim partial reimbursement of these costs.

When you return to Poland, you can apply for a reimbursement of the costs incurred. However, they will be reimbursed according to the Polish rates that apply in settlements between the Polish National Health Fund and Polish healthcare providers. The amount reimbursed may not exceed the actual expenditure incurred.

[Find out the conditions and procedure for claiming reimbursement for treatment in private facilities.](http://www.kpk.nfz.gov.pl/pl/leczenie-w-innym-panstwie/zwrot-kosztow-swiadczen.html)

**How to receive reimbursement of medical treatment costs**

In order to receive the money you paid for your treatment, submit a request for reimbursement to your National Health Fund branch. Attach original receipts, proof of payment and any other documents received from the doctor.

**Where to find more information**

More information on the health system in the Czech Republic can be obtained from the health insurance funds (zdravotna pojišťovna) or the liaison body:

Kancelář zdravotního pojištění (KZP)

Nám. W. Churchilla 2

PRAHA 3 13000, Czech Republic

Tel.: 420-236033411

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