**General rules**

With an EHIC you will receive the necessary medical assistance in Slovenia. The doctor who provides the assistance is the one who decides which service is necessary for you. They take into account your state of health and the planned duration of your stay in Slovenia. When your health is in danger, you are entitled to the same services in the Slovenian public health service as Slovenian citizens – and on the same terms.

**How to receive treatment**

If you need medical assistance, take your EHIC, identity card or passport with you and go to the nearest public health facility. It should have a contract with the Slovenian Health Insurance Institution (ZZZS). You will receive a list of such facilities at the regional (območna enota) and local (izpostava) branches of the ZZZS. The branches are open Monday to Friday (8.00 - 12.00) and on Wednesdays (14.00 - 16.30).

A GP may give you referrals to consultants, hospitals or medical transport. Keep it – you will need it during the hospital admission. In an emergency, you can go to hospital without a referral or call the emergency number: 112.

**What you have to pay for**

In Slovenia, you have to pay for certain services, although they are free in Poland. They are then not reimbursed by the Polish National Health Fund. In an emergency, you will get help free of charge, including dental treatment. If you receive hospital treatment, you will receive the medicinal products free of charge as part of your treatment. Here are examples of paid services in Slovenia and their estimated costs:

* **an appointment with a consultant** – 20-30% of the total cost of the service,
* **hospital treatment** – 20-30% of the total cost of the service,
* **dental prosthetic treatment of adults** – 90% of the cost of the service,
* **paying for reimbursed medicines** – some medicines are free of charge, while for others you have to pay 30%, 90% or 100% of the price,
* **medical devices** – co-payment of 30%, 90% or 100%,
* transport to hospital within Slovenia – in an emergency, it is free of charge. In other circumstances, you will pay 90% of the cost.

Return transport to Poland is fully paid for by the patient.

**Does the EHIC cover treatment for coronavirus?**

In Slovenia, if you get COVID‑19, you will receive assistance on the same terms as Slovenian citizens. However, you will have to cover the costs of ambulance transport to Poland on your own.

**How to get a prescription**

If you need a prescription for medicines, go to a public health doctor, then you will be reimbursed.

**Can you be reimbursed for private treatment?**

All costs for medical treatment in Slovenian facilities outside the public health system are covered by the patient.

When you return to Poland, you can apply for a reimbursement of the costs incurred. However, they will be reimbursed according to the Polish rates that apply in settlements between the National Health Fund and Polish healthcare providers. The amount reimbursed may not exceed the actual expenditure incurred.

[Find out the conditions and procedure for claiming reimbursement for treatment in private facilities.](http://www.kpk.nfz.gov.pl/pl/leczenie-w-innym-panstwie/zwrot-kosztow-swiadczen.html)

**How to receive reimbursement of medical treatment costs**

In order to receive the money you paid for your medical treatment, submit a request for reimbursement to your National Health Fund branch. Attach original receipts and proof of payment.

**Where to find more information**

More information on the health care system in Slovenia can be obtained from the regional ZZZS branches or the liaison body:

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